	BC	STON	
Are		our access number: (8	-
		ralized fax number: (617	
ESP Provid	der: Boston Medical Center/E	Boston Emergency Serv	ices Team (B.E.S.T.)
ESP Director: Andrea Hall (617) 414-8307 andrea.hall@bmc.org			
Mobile Cris	is Intervention Manager: Deborah Fa	untleroy (617) 414-4931 del	borah.fauntleroy@bmc.org
Serv	ice Locations	Operating Hours	Cities/Towns in Area
BEST Community-Based Location	on		Boston (Dorchester, South Boston, Roxbury, West
85 E. Newton Street		7 a.m 11 p.m. weekdays	Roxbury, Jamaica Plain, Mattapan, Roslindale,
Boston, MA 02118	(800) 981-4357	9 a.m 5 p.m. weekends	Hyde Park, Lower Mills), Brighton, Brookline, Charlestown, Chelsea, East Boston, Revere, and
(617) 414-8336		9 a.m 5 p.m. weekends	Winthrop
Fax (617) 414-8333			· ·
BEST Community-Based Location	on		
25 Staniford Street			
Boston, MA 02114	(800) 981-4357	7 a.m 5 p.m. weekdays	
(617) 523-1529			
Fax (617) 523-1207			
BEST/Boston Medical Center			
818 Harrison Ave			
Boston, MA 02118	(800) 981-4357	24/7	
(617) 414-7612			
Fax (617) 414-4209			
BEST/Mass General Hospital			
55 Fruit Street			
Boston, MA 02114	(800) 981-4357	24/7	
(617) 726-2994			
Fax (617) 724-3727			
BEST Community Crisis Stabiliz	zation Program		
85 E. Newton Street		24/7	
Boston, MA 02118	(800) 981-4357	24/7	
(617) 371-3000			
Fax (617) 414-8319			

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

METRO BOSTON				
Area: Cambridge Somerville 24-hour access number: (800) 981-4357				
Provider: Boston Medical Center/Cambridge Somerville Emergency Services Team (C.S.E.S.T.)				
	14-8307 andrea.hall@bmc.org Direc			
Mobile Crisis Intervention Manager: Det				
Service Locations	Operating Hours	Cities/Towns in Area		
CSEST Community-Based Location		Cambridge and Somerville		
22 McGrath Hgwy #204	7 a.m 11 p.m. weekdays			
Somerville, MA 02143 (800) 981-4357	7 a.m 8 p.m. weekends			
F (047) 000 4047				
Fax (617) 623-1817 CSEST/Cambridge Hospital				
1493 Cambridge Street				
Cambridge, MA 02139 (800) 981-4357	24/7			
(617) 665-1560				
Fax (617) 665-2310				
CSEST Community Crisis Stabilization Program				
ТВА				
	Opening Fall 2009			
Area: Norwood	24-hour access number: (80	0) 529-5077		
	er: Riverside Community Care	,		
	nell (781) 769-8674 koconnell@rive			
	Cristina Vaszari (800) 529-5077 cva			
Service Locations	Operating Hours	Cities/Towns in Area		
Riverside Community-Based Location		Canton, Dedham, Dover, Foxboro, Medfield, Millis,		
190 Lenox Street		Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood,		
Norwood, MA 02062 (800) 529-5077	8 a.m 7 p.m. weekdays	and Wrentham		
(781) 769-8674 Fax (781) 769-6717				
Riverside Community-Based Location				
15 Beacon Ave	7			
Norwood, MA 02062 (800) 529-5077	7 p.m 8 a.m. weekdays			
(781) 769-1342	8 a.m 8 p.m. weekends			
Fax (781) 769-6717				
Riverside Community Crisis Stabilization Program				
15 Beacon Ave Norwood, MA 02062 (800) 529-5077	24/7			
(781) 769-1342	27//			
Fax (781) 769-6717				
Area: South Shore	24-hour access number:	(800) 528-4890		
	outh Shore Mental Health (SS			
ESP Director: Leslie Chiotas	, , , , , , , , , , , , , , , , , , ,	,		
		urton@ssmh.org		
Service Locations	Operating Hours	Cities/Towns in Area		
SSMH Community-Based Location		Braintree, Cohasset, Hingham, Hull, Milton,		
460 Quincy Ave		Norwell, Quincy, Randolph, Scituate, and		
Quincy, MA 02169 (800) 528-4890	24/7	Weymouth		
(617) 847-1950				
Fax (617) 479-0356				
SSMH Community Crisis Stabilization Program				
460 Quincy Ave	04/7			
Quincy, MA 02169 (800) 528-4890 (617) 847-1950	24/7			
(617) 847-1950 Fax (617) 479-0356				
1 ax (017) 475-0300				

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

227 e vns in Area et. Cheshire, Clarksburg,
vns in Area
orida, Great Barrington,
Lanesboro, Lee, Lenox,
Nount Washington, New
, North Adams, Otis, Peru, andisfield, Savoy, Sheffield,
nam, Washington, West
mstown, and Windsor
2
vns in Area
ernardston, Buckland,
conway, Deerfield, Erving,
, Heath, Leverett, Leyden,
e, New Salem, Northfield, illipston, Rowe, Royalston,
Sunderland, Turners Falls,
dell, and Whately

WESTERN MASSACHUSETTS (continued)			
Area	: Northampton	24-hour access number	: (800) 562-0112
	•	linical & Support Options	
	ESP Director: Heather Bachmann-Bae		
	bile Crisis Intervention Manager: Jess		
	rvice Locations		Cities/Towns in Area
Clinical & Support Options C		Operating Hours	Amherst, Chesterfield, Cumminton, Easthampton,
29 North Main Street	ommunity-Based Location		Florence, Goshen, Hadley, Hatfield, Middlefield,
Florence, MA 01062	(800) 562-0112	24/7	Northampton, Pelham, Plainfield, Westhampton,
(413) 586-5555	(800) 302-0112	2-11	Williamsburg, and Worthington
Fax (413) 586-2723			
	Community Crisis Stabilization Program		1
29 North Main Street			
Florence, MA 01062	(800) 562-0112	24/7	
(413) 586-2973	. ,		
Fax (413) 582-6893			
Area: Sou	thern Pioneer Valley		umber: (800) 437-5922
		ehavioral Health Network	
	ESP Director: Meg Mastriana	(413) 301-9352 meg.mastriana@	2bhninc.org
Mobile	Crisis Intervention Manager: Kate Hi	ildreth-Fortin (413) 301-9350 k	ate.hildreth@bhninc.org
Se	rvice Locations	Operating Hours	Cities/Towns in Area
Behavioral Health Network C	ommunity-Based Location		Agawam, Belchertown, Blandford, Bondsville,
417 Liberty Street			Chester, Chicopee, East Longmeadow, Granby
Springfield, MA 01104	(800) 437-5922	24/7	Granville, Hampden, Holyoke, Huntington, Indian Orchard, Longmeadow, Ludlow, Monson,
(413) 733-6661			Montgomery, Palmer, Russell, South Hadley,
Fax (413) 733-7841			Southampton, Southwick, Springfield, Thorndike,
Behavioral Health Network C	ommunity-Based Location		Three Rivers, Tolland, Ware, Westfield, West Springfield, and Wilbraham
Carson Center			Springheid, and Wilbraham
77 Mill Street		24/7	
Westfield, MA 01085	(800) 437-5922		
(413) 568-6386			
Fax (413) 572-4144	Community Crisis Stabilization Broaram		
	Community Crisis Stabilization Program		
417 Liberty Street Springfield, MA 01104	(800) 437-5922	24/7	
(413) 733-6661	(800) 437-3922	2711	
(413) 733-0001 Fax (413) 733-7841			
	Community Crisis Stabilization Program		1
Carson Center			
77 Mill Street		247	
Westfield, MA 01085	(800) 437-5922	24/7	
(413) 568-6386			
Fax (413) 572-4144			
Behavioral Health Network C	Community Crisis Stabilization Program		
40 Bobala Road			
Holyoke, MA 01104	(800) 437-5922	24/7	
(413) 532-8016			
Fax (413) 532-8205			

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

CENTRAL MASSACHUSETTS					
Area	Area: Metro West 24-hour access number: (800) 640-5432				
	ESP Provider: Advocates				
	ESP Director: Sara Trongone (508		catesinc ora		
Mobile (Crisis Intervention Manager: Casey Do		hert@advocatesinc.org		
	Crisis Intervention Manager: John De		nk@advocatesinc.org		
-	vice Locations	Operating Hours	Cities/Towns in Area		
Advocates Community-Based L			Acton, Ashland, Arlington, Bedford, Belmont,		
354 Waverly Street			Boxborough, Burlington, Carlisle, Concord,		
Framingham, MA 01702	(800) 640-5432	24/7	Framingham, Holliston, Hopkinton, Hudson,		
(508) 872-3333	(000) 010 0102		Lexington, Lincoln, Littleton, Maynard, Marlborough, Natick, Northborough, Sherborn,		
Fax (508) 875-2600			Southborough, Stow, Sudbury, Waltham,		
Advocates Community-Based L	ocation		Watertown, Wayland, Westborough, Wilmington,		
28 Mill Street			Winchester, and Woburn		
Marlboro, MA 01752	(800) 640-5432	24/7			
(508) 786-1584	(000) 010 0102				
Fax (508) 786-1585					
Advocates Community-Based L	ocation				
675 Main Street		7			
Waltham, MA 02451	(800) 540-5806	7 a.m 11p.m.			
(781) 893-2003		7 days/week			
Fax (781) 647-0183					
Advocates Community Crisis S	tabilization Program				
28 Mill Street					
Marlboro, MA 01752	(800) 640-5432	24/7			
(508) 786-1580					
Area:	North County 24	-hour access number:	: (800) 977-5555		
	ESP Provider: Com	munity HealthLink, Inc.			
		40-9326 pwalker@communityh			
Mobile Crisis Interv	ention Manager: Lori Simkowitz-Lavign		z-lavigne@communityhealthlink.org		
	vice Locations	Operating Hours	Cities/Towns in Area		
Community HealthLink, Inc. Co			Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton,		
45 Summer Street	-		Clinton, Fitchburg, Gardner, Groton, Harvard,		
Leominster, MA 01453	(800) 977-5555	24/7	Hubbardston, Lancaster, Leominster, Lunenburg,		
(978) 534-6116			New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend,		
Fax (978) 537-4966			Westminster, and Winchendon		
Community HealthLink, Inc. Co	mmunity-Based Location				
10 Parker Street					
Gardner, MA 01440	(800) 977-5555	8 a.m 6 p.m. weekdays			
(978) 630-4740					
Fax (978) 630-4765					
	mmunity Crisis Stabilization Program				
45 Summer Street					
Leominster, MA 01453	(800) 977-5555	24/7			
(978) 534-6116					
Fax (978) 534-3294					

CENTRAL MASSACHUSETTS (continued)				
Area: South County 24-hour access number: (800) 294-4665				
ESP Provider: Riverside Community Care				
			(781) 320-5341 jjaffe@rivers	
Mohile	Crisis Intervention Man			dner@riversidecc.org
				tler@harringtonhospital.org
	ice Locations	Ousan Baller	Operating Hours	Cities/Towns in Area
			Operating Hours	Bellingham, Blackstone, Brimfield, Brookfield,
Riverside Community-Based Loc	cation			Charlton, Douglas, Dudley, East Brookfield,
11 Williams Street Hopedale, MA 01747	(800) 294-4665		5 p.m 8 a.m. weekdays	Franklin, Holland, Hopedale, Medway, Mendon,
(508) 634-3420	(000) 294-4005		8 a.m 8 p.m. weekends	Milford, Millville, Northbridge, North Brookfield,
(508) 654-5420 Fax (508) 529-7001				Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, and West
Riverside Community-Based Loo	cation			Brookfield
206 Milford Street				
Upton, MA 01568	(800) 294-4665		8 a.m 5 p.m. weekdays	
(508) 529-7000	(000) 204 4000			
Fax (508) 529-7001				
Riverside/Harrington Memorial H	lospital			1
100 South Street			0	
Southbridge, MA 01550	(877) 750-3127		8 a.m 8 p.m.	
(508) 765-3035	· /		7 days/week	
Fax (508) 764-2434				
Riverside Community-Based Loc	cation			
GB Wells Center				
29 Pine Street			Opening in Fall 2009	
Southbridge, MA 01550	(877) 750-3127		Opening in Fail 2009	
(508) 765-9167				
Fax (508) 764-2434				
Riverside Community Crisis Sta	biilization Program			
11 Williams Street				
Hopedale, MA 01747	(800) 294-4665		24/7	
(508) 634-3420				
Fax (508) 529-7001		-		
Area:	Worcester		nour access number:	
			nmunity Healthlink, Inc.	
	SP Director: Bill Dwinn ntion Manager: Lori Si		3-7833 wdwinnells@communi e (508) 421-1669 Isimkowit	ityhealthlink.org z-lavigne@communityhealthlink.org
	ice Locations		Operating Hours	Cities/Towns in Area
Community HealthLink, Inc. Con	nmunity-Based Location			Auburn, Boylston, Grafton, Holden, Leicester,
72 Jaques Ave				Milbury, Paxton, Shrewsbury, Spencer, West
Thayer Building, 2nd floor			8 a.m 8 p.m. weekdays	Boylston, and Worcester
Worcester, MA 01610	(866) 549-2142		8 a.m 5 p.m. weekends	
(508) 860-1283				
Fax (508) 856-1695				
UMASS Memorial Medical Cente	r			
55 Lake Avenue North				
Worcester, MA 01655	(866) 549-2142		24/7	
(508) 334-3562				
Fax (508) 856-1695		-		4
Community HealthLink, Inc. Con	nmunity Crisis Stabalization	Program		
72 Jaques Ave				
Thayer Building, 2nd floor			24/7	
Worcester, MA 01610	(866) 549-2142		-	
(508) 860-1283				
Fax (508) 856-1695				

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

NORTHEASTERN MASSACHUSETTS				
A	rea: No	orth Essex	24-hour access number:	(866) 523-1216
		ESP Provider: Healt	h and Education Services (HES)
		ESP Director: Colleen Babs		,
	Mobile C			arrant@hes-inc.org
	Mobile C	risis Intervention Manager: N	laria Walters (978) 744-1585 m	valters@hes-inc.org
	Service	e Locations	Operating Hours	Cities/Towns in Area
HES Community-Based	Location			Amesbury, Beverly, Boxford, Danvers, Essex,
60 Merrimack Street			8 a.m 8 p.m. M-Th	Georgetown, Gloucester, Groveland, Hamilton, Haverhill, Ipswich, Manchester by the Sea,
Haverhill, MA 01830	(8	800) 281-3223	8 a.m 5 p.m. Fri	Marblehead, Merrimac, Middleton, Newbury,
(978) 521-7777 Fax (978)521-7767				Newburyport, Peabody, Rockport, Rowley, Salem,
HES Community-Based	Location			Salisbury, Topsfield, Wenham, and West Newbury
41 Mason Street, Unit #4	Location			
Salem, MA 01970	()	866) 523-1216	24/7	
(978) 744-1585	,	,		
Fax (978) 744-1379				
HES/Salem Hospital - No	orth Shore M	ledical Center		
81 Highland Avenue	_			
Salem, MA 01970	(8	866) 523-1216	24/7	
(978) 354-4550				
Fax (978) 745-9021 HES Community Crisis S	Stabili -ation	program		•
41 Mason Street, Unit #4	Stabilization	program		
Salem, MA 01970	(1	866) 523-1216	24/7	
(978) 744-1585	(
Fax (978) 744-1379				
	Area:	Lawrence 2	4-hour access number: (877) 255-1261
			h and Education Services (,
		ESP Director: David Raffer		
	Mohile Cri		se Rodriguez (978) 620-1250 jrc	
		E Locations	Operating Hours	Cities/Towns in Area
HES Community-Based				Andover, Lawrence, Methuen, and North Andover
15 Union Street				
Lawrence, MA 01841				
(978)-620-1250	(8	877) 255-1261	8 a.m 8 p.m.	
(310)-020-1200	(8	877) 255-1261	8 a.m 8 p.m. 7 days/week	
Fax (978) 682-9333			-	
Fax (978) 682-9333 HES Community Crisis			-	
Fax (978) 682-9333			7 days/week	
Fax (978) 682-9333 HES Community Crisis			-	
Fax (978) 682-9333 HES Community Crisis S			7 days/week	
Fax (978) 682-9333 HES Community Crisis	Stabilization	Program	7 days/week	00) 830-5177
Fax (978) 682-9333 HES Community Crisis	Stabilization	Program Lowell 24- ESP Provider: Healt	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (HES)
Fax (978) 682-9333 HES Community Crisis S TBA	Stabilization	Program Lowell 24 ESP Provider: Healt ESP Director: Beth Shapiro	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (0 (978) 322-5120 bshapiro@hes	HES) inc.org
Fax (978) 682-9333 HES Community Crisis S TBA Mobile C	Stabilization Area:	Lowell 24- ESP Provider: Healt ESP Director: Beth Shapiro rvention Manager: Cathy Rich	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (o (978) 322-5120 bshapiro@hes ardson-Brown (978) 322-5120 c	HES) -inc.org richardsonbrown@hes-inc.org
Fax (978) 682-9333 HES Community Crisis S TBA Mobile C	Stabilization Area: crisis Inter Service	Program Lowell 24 ESP Provider: Healt ESP Director: Beth Shapiro	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (0 (978) 322-5120 bshapiro@hes	HES) -inc.org richardsonbrown@hes-inc.org Cities/Towns in Area
Fax (978) 682-9333 HES Community Crisis S TBA Mobile C HES Community-Based	Stabilization Area: crisis Inter Service	Lowell 24- ESP Provider: Healt ESP Director: Beth Shapiro rvention Manager: Cathy Rich	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (o (978) 322-5120 bshapiro@hes ardson-Brown (978) 322-5120 c	HES) -inc.org richardsonbrown@hes-inc.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell,
Fax (978) 682-9333 HES Community Crisis S TBA Mobile C HES Community-Based 391 Varnum Ave	Stabilization Area: risis Inter Service Location	Program Lowell 24- ESP Provider: Healt ESP Director: Beth Shapiro Evention Manager: Cathy Rich Elocations Cathy Rich	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (0 (978) 322-5120 bshapiro@hes ardson-Brown (978) 322-5120 c Operating Hours 8 a.m 8 p.m.	HES) -inc.org richardsonbrown@hes-inc.org Cities/Towns in Area
Fax (978) 682-9333 HES Community Crisis S TBA Mobile C HES Community-Based 391 Varnum Ave Lowell, MA 01854	Stabilization Area: risis Inter Service Location	Lowell 24- ESP Provider: Healt ESP Director: Beth Shapiro rvention Manager: Cathy Rich	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (0 (978) 322-5120 bshapiro@hes ardson-Brown (978) 322-5120 c Operating Hours	HES) -inc.org richardsonbrown@hes-inc.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell,
Fax (978) 682-9333 HES Community Crisis S TBA Mobile C HES Community-Based 391 Varnum Ave	Stabilization Area: risis Inter Service Location	Program Lowell 24- ESP Provider: Healt ESP Director: Beth Shapiro Evention Manager: Cathy Rich Elocations Cathy Rich	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (0 (978) 322-5120 bshapiro@hes ardson-Brown (978) 322-5120 c Operating Hours 8 a.m 8 p.m.	HES) -inc.org richardsonbrown@hes-inc.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell,
Fax (978) 682-9333 HES Community Crisis S TBA Mobile C HES Community-Based 391 Varnum Ave Lowell, MA 01854 (978) 322-5120	Stabilization Area: crisis Inter Service Location (()	Program Lowell 24- ESP Provider: Healt ESP Director: Beth Shapirc expension Manager: Cathy Rich e Locations 800) 830-5177	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (0 (978) 322-5120 bshapiro@hes ardson-Brown (978) 322-5120 c Operating Hours 8 a.m 8 p.m.	HES) -inc.org richardsonbrown@hes-inc.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell,
Fax (978) 682-9333 HES Community Crisis S TBA Mobile C HES Community-Based 391 Varnum Ave Lowell, MA 01854 (978) 322-5120 Fax (978) 322-5134	Stabilization Area: crisis Inter Service Location (()	Program Lowell 24- ESP Provider: Healt ESP Director: Beth Shapirc expension Manager: Cathy Rich e Locations 800) 830-5177	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (0 (978) 322-5120 bshapiro@hes ardson-Brown (978) 322-5120 c Operating Hours 8 a.m 8 p.m.	HES) -inc.org richardsonbrown@hes-inc.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell,
Fax (978) 682-9333 HES Community Crisis S TBA Mobile C HES Community-Based 391 Varnum Ave Lowell, MA 01854 (978) 322-5120 Fax (978) 322-5134 HES Community Crisis S	Stabilization Area: Stabilization	Program Lowell 24- ESP Provider: Healt ESP Director: Beth Shapirc expension Manager: Cathy Rich e Locations 800) 830-5177	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (0 (978) 322-5120 bshapiro@hes ardson-Brown (978) 322-5120 c Operating Hours 8 a.m 8 p.m.	HES) -inc.org richardsonbrown@hes-inc.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell,
Fax (978) 682-9333 HES Community Crisis S TBA Mobile C HES Community-Based 391 Varnum Ave Lowell, MA 01854 (978) 322-5120 Fax (978) 322-5134 HES Community Crisis S 391 Varnum Ave	Stabilization Area: Stabilization	Program Lowell 24- ESP Provider: Healt ESP Director: Beth Shapiro evention Manager: Cathy Rich e Locations 800) 830-5177 Program Program	7 days/week Opening Fall 2009 -hour access number: (80 h and Education Services (0 (978) 322-5120 bshapiro@hes ardson-Brown (978) 322-5120 c Operating Hours 8 a.m 8 p.m. 7 days/week	HES) -inc.org richardsonbrown@hes-inc.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell,

NORTHEASTERN MASSACHUSETTS (continued)			
A	Area: Tri-City	24-hour access number: (8	00) 988-1111
ESP Provider: Eliot Community Services			
Мо		stello (781) 581-4422 kcostello@elic r: Donna Kausek (781) 581-4493 dl	3
Se	rvice Locations	Operating Hours	Cities/Towns in Area
Eliot Community-Based Loc 95 Pleasant Street Lynn, MA 01901 (781) 596-9222 Fax (781) 581-9876	ation (800) 988-1111	8 a.m 8 p.m. weekdays 9 a.m 6 p.m. weekends	Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, and Wakefield
Eliot Community-Based Loc: 173 Chelsea Street Everett, MA 02149 (781) 388-6220 Fax (781) 581-9876	(800) 988-1111	8 a.m 8 p.m. weekdays 9 a.m 6 p.m. weekends	
<i>Eliot Community Crisis Stab</i> 95 Pleasant Street Lynn, MA 01901 (781) 596-9222 Fax (781) 581-9876	(800) 988-1111	24/7	

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

SOUTHEASTERN MASSACHUSETTS					
Area: S	Area: Southern Coast 24-hour access number: (877) 996-3154				
	ESP Provider: Child and Family Services of New Bedford				
	ESP Director: Jessica Medeiros				
Mobi	ile Crisis Intervention Manager: Ret	becca Pye (508) 996-3153 rp	ve@cfservices.org		
Servi	ice Locations	Operating Hours	Cities/Towns in Area		
Child and Family Services Comm	nunity-Based Location		Acushnet, Carver, Dartmouth, Duxbury, Fairhaven,		
543 North Street New Bedford, MA 02740 (508) 996-3154 Fax (508) 991-8082	(877) 996-3154	24/7	Halifax, Hanover, Hanson, Kingston, Marion, Marshfield, Mattapoisett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, and Wareham		
Child and Family Services Comm	nunity-Based Location				
118 Long Pond Rd, Ste 102 Plymouth, MA 02360 (508) 747-8834 Fax (508) 747-8835	(800) 469-9888	24/7			
Child and Family Services Comm 543 North Street New Bedford, MA 02740 (508) 996-3154 Fax (508) 991-8082	nunity Crisis Stabilization Program (877) 996-3154	24/7			
	a: Brockton 24-I	hour access number: (877) 670-9957		
		ckton Multi-Service Cent	•		
		85-9400 mike.zwalsky@massn			
	Crisis Intervention Manager: Jennife				
	ice Locations	Operating Hours	Cities/Towns in Area		
Brockton Multi-Service Center C			Abington, Avon, Bridgewater, Brockton, East		
165 Quincy Street			Bridgewater, Easton, Holbrook, Rockland,		
Brockton, MA 02302	(877) 670-9957	24/7	Stoughton, West Bridgewater, and Whitman		
(508) 897-2100					
Fax (508) 586-5117					
Brockton Multi-Service Commun 165 Quincy Street	ity Crisis Stabilization Program				
Brockton, MA 02302	(877) 670-9957	24/7			
(508) 897-2100					
Fax (508) 586-5117					
Area: Cape	e Cod and The Islands	24-hour access nun	nber: (800) 322-1356		
	ESP Provider: *Cape &	Islands Emergency Se	rvices		
ES	Director: Catherine Thomas (508				
	risis Intervention Manager: Jennife				
Servi	ice Locations	Operating Hours	Cities/Towns in Area		
Cape Cod Community-Based Lo			Aquinnah, Barnstable, Bourne, Brewster,		
270 Communication Way, Unit 1E			Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold,		
Hyannis, MA 02601	(800) 322-1356	24/7	Harwich, Hyannis, Mashpee, Nantucket, Oak		
(508) 778-4627			Bluffs, Orleans, Osterville, Provincetown,		
			Sandwich, Tisbury, Truro, Wellfleet, West Tisbury,		
Fax (508) 790-0899	hili-stice December		Woods Hole and Yarmouth		
Cape Cod Community Crisis Sta	bilization Program		Woods Hole, and Yarmouth		
Cape Cod Community Crisis Sta May Institute	bilization Program		Woods Hole, and Yarmouth		
Cape Cod Community Crisis Sta	bilization Program (800) 322-1356	24/7	Woods Hole, and Yarmouth		
Cape Cod Community Crisis Sta May Institute 270 Communication Way, Unit 1E	-	24/7	Woods Hole, and Yarmouth		

SOUTHEASTERN MASSACHUSETTS (continued)					
Are	Area: Fall River 24-hour access number: (877) 425-0048				
	ESP Provider: *Corrigan Mental Health Center				
ESP Director: James Farrelly (508) 235-7251 james.farrelly@dmh.state.ma.us					
Mobile C	risis Intervention Manager: Jennifer	Paine (508) 894-3958 jenni	fer.paine@state.ma.us		
Servi	ce Locations	Operating Hours	Cities/Towns in Area		
Corrigan Mental Health Center C	ommunity-Based Location		Fall River, Freetown, Somerset, Swansea, and		
49 Hillside Street			Westport		
Fall River, MA 02720	(877) 425-0048	24/7			
(508) 235-7277					
Fax (508) 235-7345					
Area: Taunton/Attleboro 24-hour access number: (800) 660-4300					
ESP Provider: *Norton Emergency Services					
E	ESP Director: Mike Zwalsky (508) 285-9400 mike.zwalsky@massmail.state.ma.us				
Mobile C	risis Intervention Manager: Jennifer	Paine (508) 894-3958 jenni	fer.paine@state.ma.us		
Servi	ce Locations	Operating Hours	Cities/Towns in Area		
Taunton/Attleboro Emergency Se	ervice Community-Based Location		Attleboro, Berkley, Dighton, Lakeville, Mansfield,		
108 West Main St., Bldg. #2			Middleborough, North Attleboro, Norton, Raynham,		
Norton, MA 02766	(800) 660-4300	24/7	Rehoboth, Seekonk, and Taunton		
(508) 285-9400					
Fax (508) 285-6573					
Taunton/Attleboro Community C	risis Stabilization Program				
108 West Main St., Bldg. #2					
Norton, MA 02766	(800) 660-4300	24/7			
(508) 285-9400					
Fax (508) 285-6573 * DMH Operated ESP					

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week at any and all locations. The operating hours for a anuthall locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.